

Safety and support

International orientation

Student Experience & Support
Harassment and Misconduct team

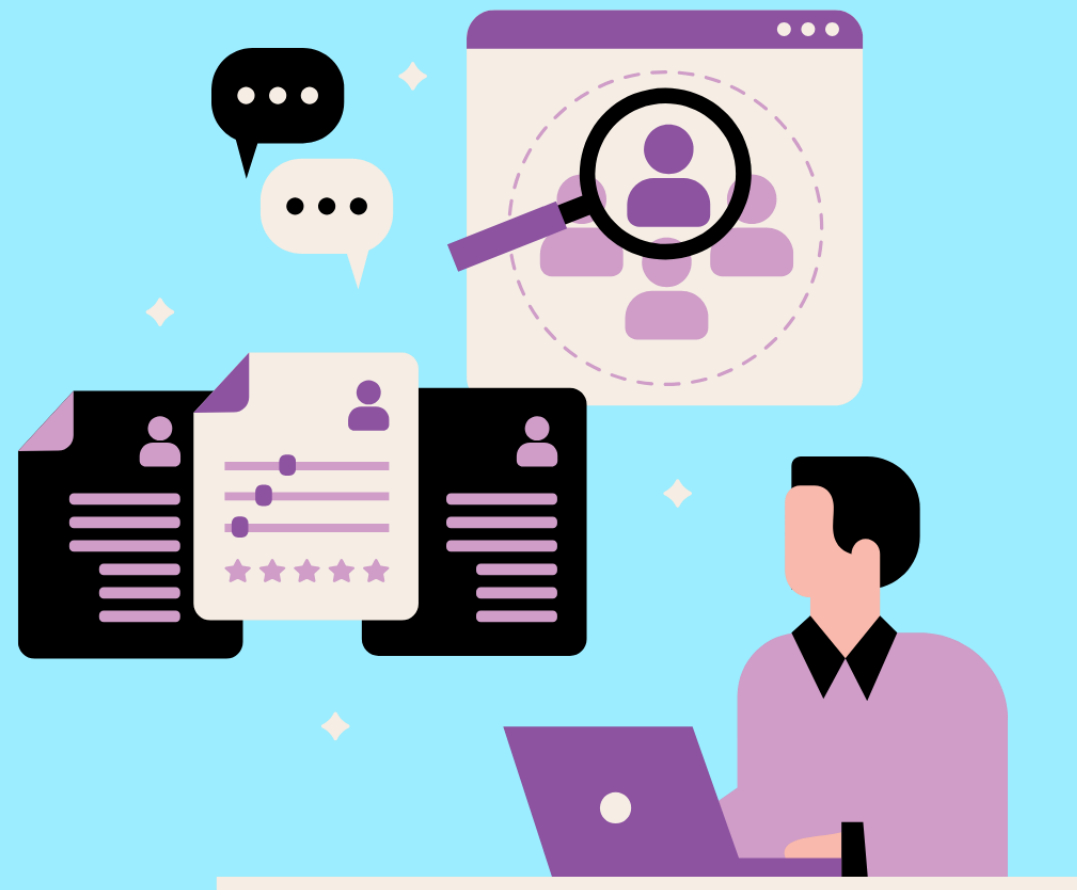


Disclaimer

All content in this presentation has been prepared for the 2026/27 academic year and is subject to future updates or modifications.

Useful resources

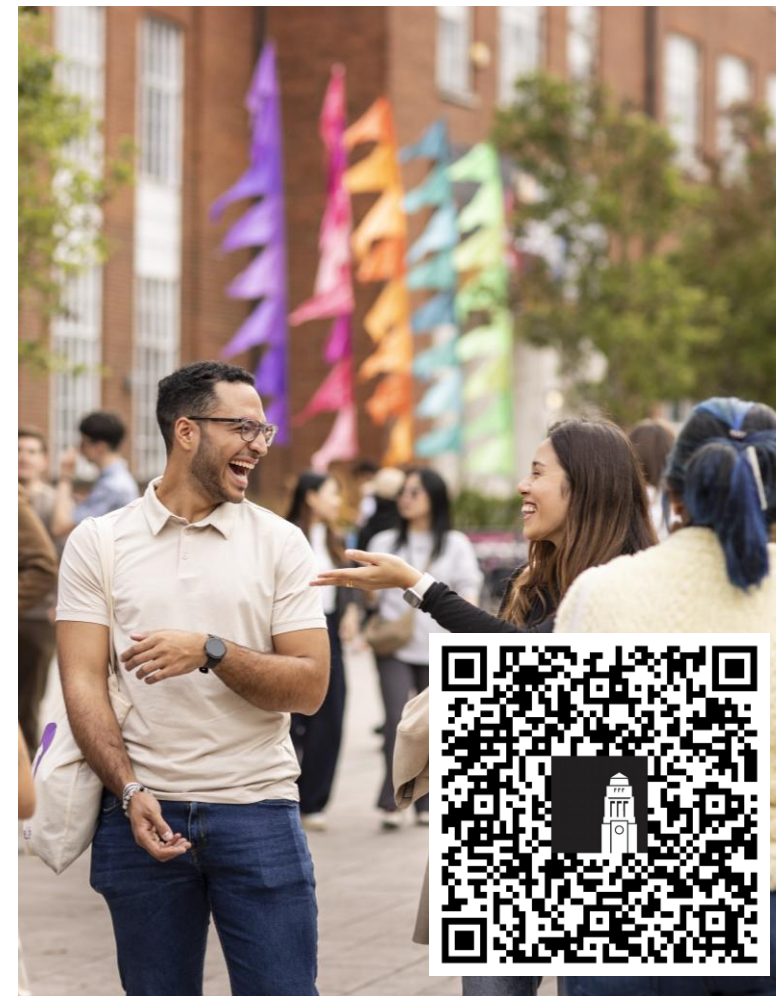
International Orientation



International orientation

[Get involved in International orientation!](#)

- Book on more webinars and sign up for in-person talks – don't miss the **'Welcome to Leeds'** talk
- Book a campus, city chase or Muslim faith
- Browse events on campus and in the Leeds University Union

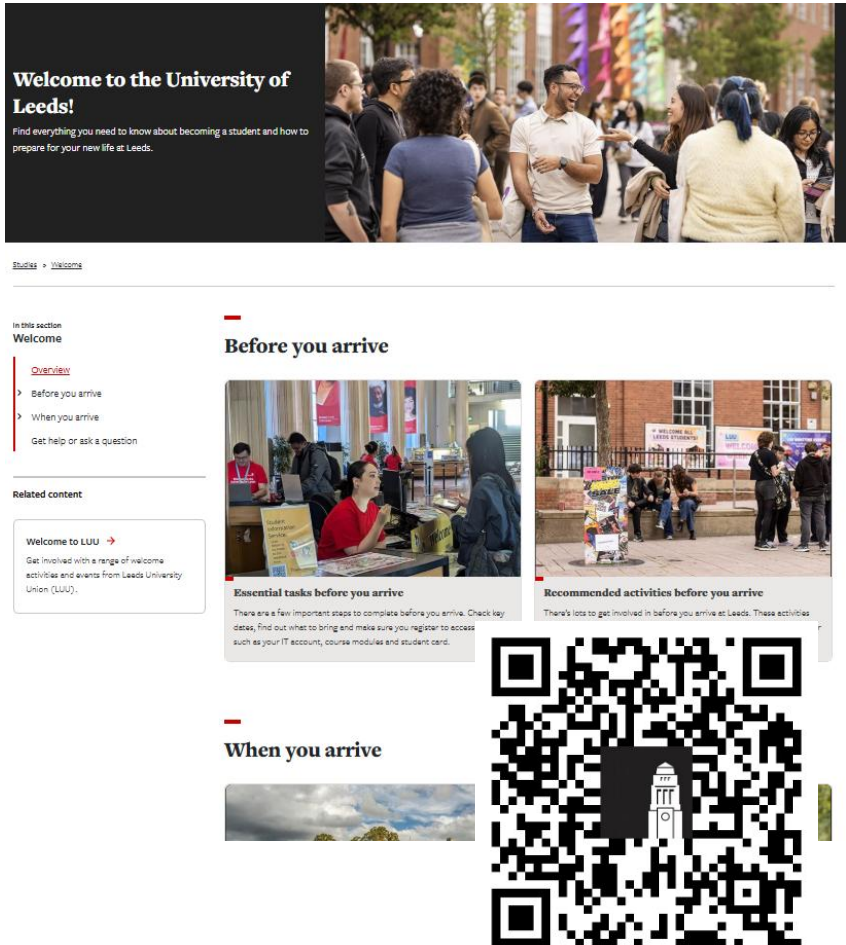


Welcome guide

Your guide to preparing for life in Leeds.

- Check admin tasks to complete before and when you arrive to ensure you're ready to start your studies
- Browse opportunities to meet people, get involved and start networking

students.leeds.ac.uk/welcome



Welcome to the University of Leeds!
Find everything you need to know about becoming a student and how to prepare for your new life at Leeds.

[Studies](#) > [Welcome](#)

In this section
Welcome

- [Overview](#)
- > [Before you arrive](#)
- > [When you arrive](#)
- [Get help or ask a question](#)

Related content

[Welcome to LUU](#) →
Get involved with a range of welcome activities and events from Leeds University Union (LUU).

Before you arrive

Essential tasks before you arrive
There are a few important steps to complete before you arrive. Check key dates, find out what to bring and make sure you register to access such as your IT account, course modules and student card.

Recommended activities before you arrive
There's lots to get involved in before you arrive at Leeds. These activities

When you arrive

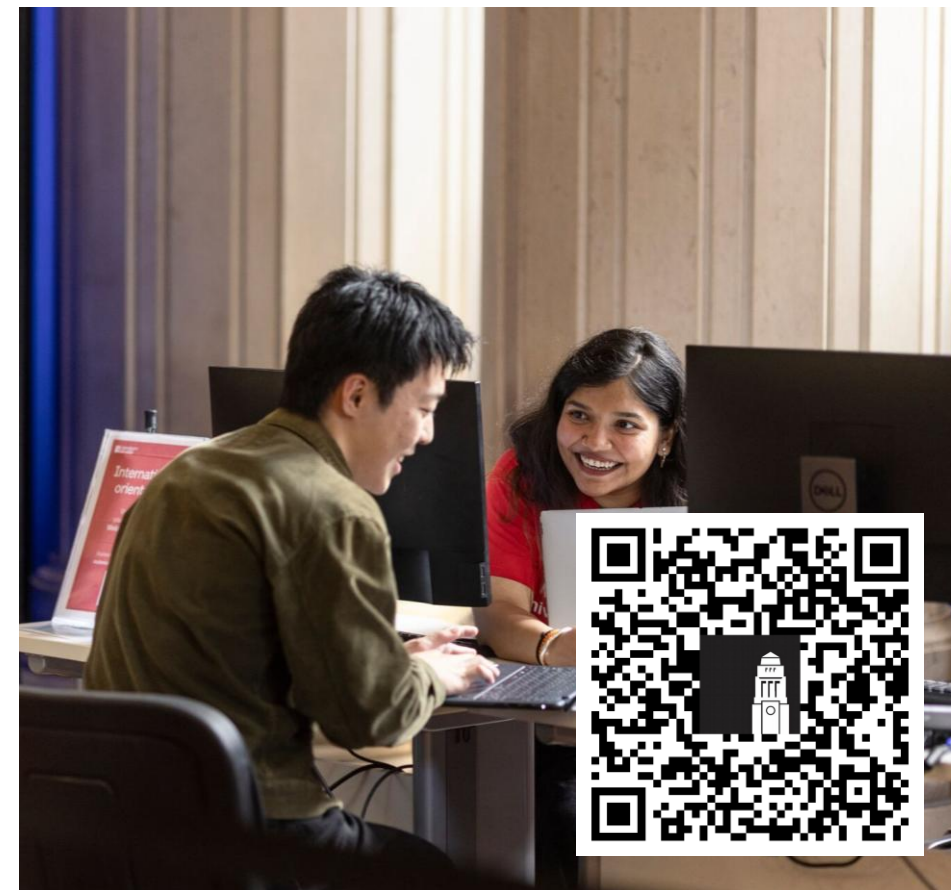


Welcome Hub

Run by the Student Information Service, the Welcome Hub is your place to ask questions and get help.

The team can help with questions on online registration and identity checks, getting a SIM card, IT support, banking and more.

Visit the [Welcome Hub in the Parkinson Building](#) or another information point on campus.



Introduction

Aims

- Reassure you about simple steps you can take to stay safe and avoid problems
- Highlight key UK laws and rules you need to know about
- Share useful information and resources
- Encourage you to use support if you have any worries or problems

Topics

- Helpful contacts
- Transport and travel
- Protecting your belongings
- Fraud and scams
- Alcohol safety in the UK
- Support from the Harassment and Misconduct team
- Questions

Helpful contacts

Local safety and University team	Emergencies	Non-emergencies
Student Information Service		+44 (0)113 343 7000 (International) 0800 915 0402 (UK sim card) studentinfo@leeds.ac.uk
Harassment and Misconduct Team		reportandsupport@leeds.ac.uk
University Security Office	+44 (0)113 343 2222 (or SafeZone app)	+44 (0)113 343 5494 +44 (0)7876 866747
Police	999	101 https://www.westyorkshire.police.uk/report-it

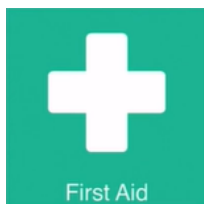
Campus Police officer:
PC Dan Close

+44 (0)7716 701 674
d.close@leeds.ac.uk

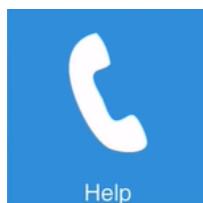
Staying safe

Leeds is generally a safe place to live and study, but you can read our Medium blog with [everything you need to know about personal safety](#) for helpful information.

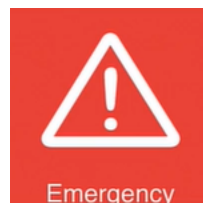
- Download the **SafeZone** app.



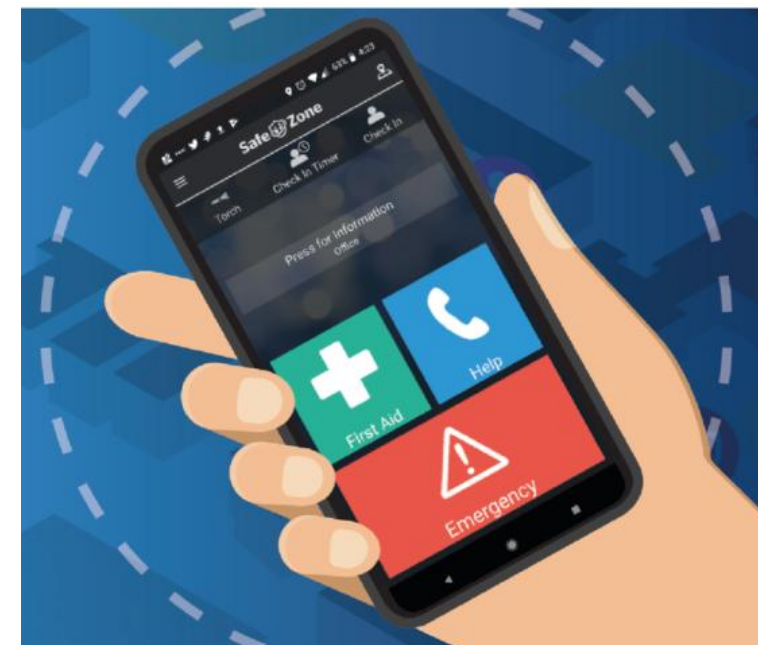
For help with a physical or mental health incident



Non-emergency situations (you're locked out of a building or you're lost)



Immediate danger



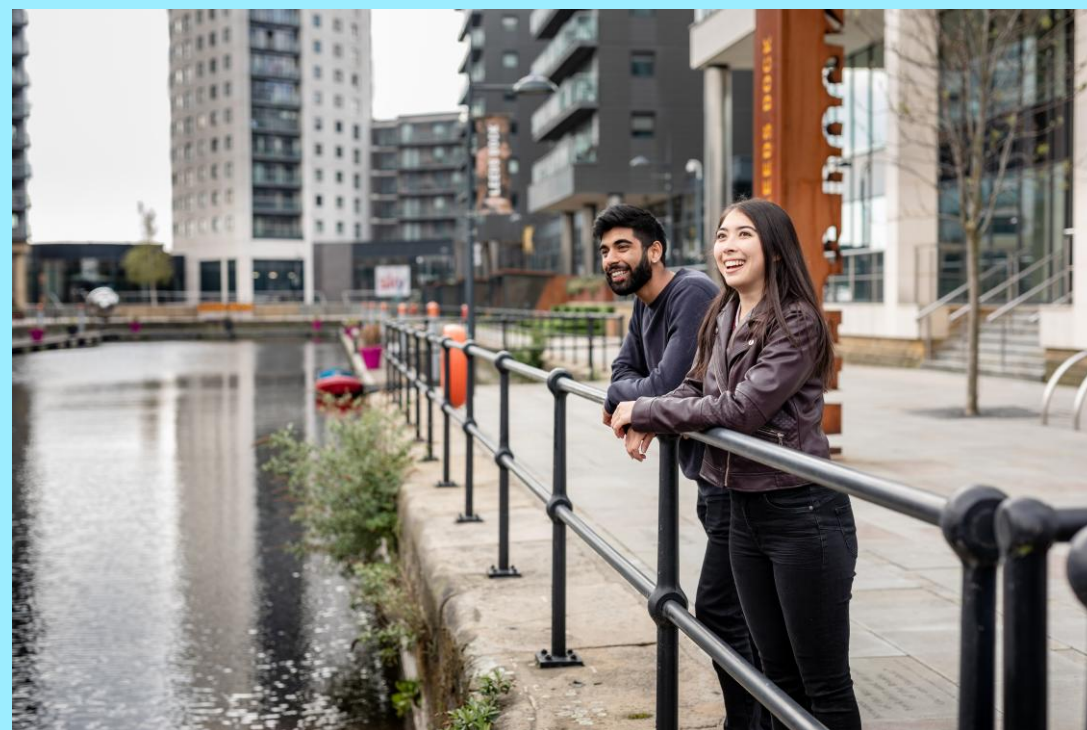
Iphone



Android

Transport, travel and protecting your belongings

- Walking
- Buses
- Taxis
- Bikes
- Driving
- Your belongings



Transport and travel

Walking

- **We drive on the left** – be careful when you cross the road. Some areas of campus are not just for pedestrians.
- **Avoid taking shortcuts** through badly lit areas like alleys or parks, and don't walk home with strangers.
- **Stick to well lit, busy areas** and stay with other people you know, or use transport – buses or taxis.



Transport and travel

Buses

- Download the First Bus app for [journey planning](#) and cheaper tickets.
- It's usual to queue at bus stops and to put your arm out to signal for the bus to stop.



Transport and travel

LUU Nightbus Service

Operates term-time only

- Free to use for all LUU members
- First come, first served

Priority given to

- Lone or vulnerable passengers
- Medical or welfare emergencies

Pick-up - Leeds University Union Foyer

Drop-off - Any house/accommodation address within the Leeds outer ring road



LUU Nightbus times

Pick-up point Leeds University Union Foyer.

Drop-off Any house/accommodation address within the Leeds outer ring road.

Day	Operating hours
Monday	8pm – midnight
Tuesday	8pm – midnight
Wednesday	8pm – midnight
Thursday	8pm – 1am
Friday	8pm – 4am
Saturday	8pm - 1am
Sunday	7pm - 11pm



Transport and travel

Taxis

- Use a licensed taxi company or a pre-booked car service like **Uber** or local taxi firm, **Veezu**.
- **Veezu** can take you home in exchange for your Student ID card.
- Don't accept lifts or share taxis with people you don't know



Transport and travel

Bike Hub

Visit the Bike Hub. Find out more about:

- Free trainings and events
- How to hire a bike
- Cycling, safety and security.

[The Bike Hub](#) is located on the lower level between the EC Stoner and Roger Stevens buildings.

If you buy a bike, get it registered and marked with the [Bike Register scheme](#).



Transport and travel

Bikes

- Use cycle paths - Don't ride through red traffic lights or on pavements.
- Wear a helmet, hi-visibility clothing and use lights.
- Check the [UK Highway code](#) on the GOV.UK website for rules and advice for cyclists.
- Always lock up your bike using a good quality D-lock. Lock it to a cycle rack.



Transport and travel

Driving

- If you have your own car or motorbike you must have a driving licence, road tax and vehicle insurance.
- You must also have your car or motorbike checked every year by a mechanic to make sure it is safe to drive – this compulsory check is called an M.O.T.
- Find out about the legal requirements for [using a car or motorbike on the road on the GOV.UK website](#).



Your belongings

- Don't leave laptops/mobile phones or wallets/purses out of your sight.
- Keep doors locked all the time and lock windows when you go out.
- When entering your accommodation, don't hold the door for other people so that they can get in the building.
- Keep valuable items hidden when you are walking around, especially at night.
- Security Services operate a lost property system on campus.
- [Register your possessions for free with Immobilise](#) so that the Police can return any stolen items, if found.
- Check if your accommodation includes contents insurance.



Fraud and scams

- Types of scams
- Ways to protect yourself
- Support for victims of fraud and scams



Fraud and scams

A scam is when someone tries to **take your money** by:

- pretending to help you
- offering you something which they are not going to give you
- getting information that will help them to take your money

Over a third of students in the UK have been targeted by fraud, scams and phishing.

Stop, think and check before you share information or pay money.

Remember - a genuine organisation will never pressure you to act immediately.



[Fraud, scams and phishing](#)

Example scams

Being threatened with arrest

Students have been contacted by individuals claiming to be in positions of authority. The caller may say that the student has committed a crime or that suspicious activity has been detected on their bank account. They claim that discussing the matter with anyone else would be an offence, and demand immediate payment of a fine or fee.

Fake job opportunity

Students have been offered paid work rating products as part of a survey. They are asked to purchase products before starting. The scammers then encourage students to invest, sometimes exceeding £2,000, in more products. Once the money has been transferred, the scammers stop responding and can no longer be contacted.

Protect yourself

Stop and check – an easy way to protect yourself from fraud and scams:

Stop

- Don't rush into decisions – only criminals will try to rush you or stop you from seeking advice.
- It's ok to take time before you pay money or share information.
- It's ok to reject, refuse or ignore requests, even if you're told it's urgent.

Check

- ☐ Email the Harassment and Misconduct team at reportandsupport@leeds.ac.uk to check if you're being targeted by scammers.
- ☐ [Complete the Fraud Awareness online course.](#)



[Fraud, scams and phishing](#)

Support for victims of fraud or scams

If you think you've been scammed:

Contact your bank – they may be able to put a stop on any payments leaving your account and can give advice if your data has been stolen.

[Report online or call Action Fraud](#) on 0300 123 2040.

[Contact the University IT Service Desk team](#) – if you have opened a link or attachment on your device.

[Contact the Harassment and Misconduct team](#) – if you feel you need further support.



Alcohol safety in the UK

- Alcohol-free spaces and University support
- Alcohol rules in the UK
- Safety on social nights out
- Units of alcohol in drinks
- Advice, guidance and support

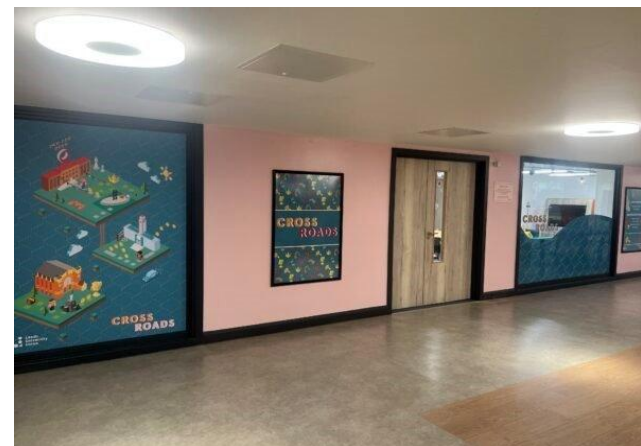
Alcohol-free spaces and University support



Common Ground

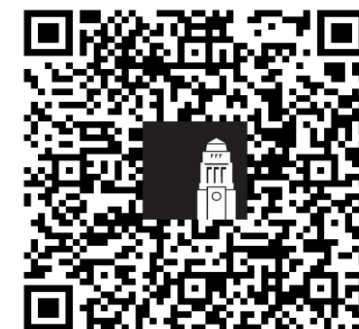


Global Cafe



Crossroads

- We're a harm reduction University.
- Find out more about [alcohol-free events in the Leeds University Union](#).



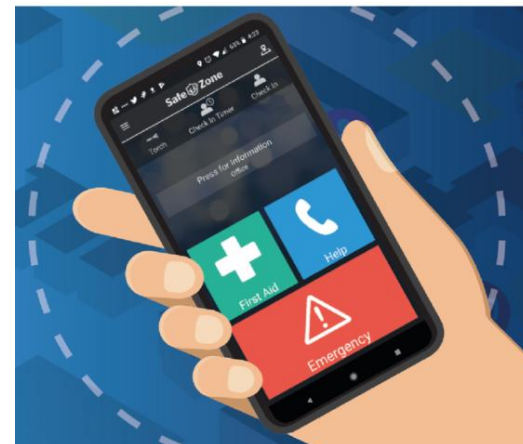
Alcohol rules in the UK

- The legal age for buying and drinking alcohol in the UK is 18
- You must not buy alcohol for anybody who is under 18
- Valid photo identification is needed to buy alcohol/enter evening venues which serve alcohol: [Citizen Card](#), Passport, Driver's License
- For ID to be valid it must have a good quality photo, your date of birth and a hologram
- You must not drink alcohol in a designated public place.



Safety on social nights out

- Be aware of health advice and how much alcohol you're drinking.
- Drink water or soft drinks between alcoholic drinks.
- Avoid binge drinking.
- Always keep your drink where you can see it.
- If you feel unsafe or are worried about someone else, ask for help:
 - On campus - Use the SafeZone App.
 - Off campus - speak to a member of staff at the venue, or call 999 in an emergency.
- Harassment and Misconduct team can provide support if something has happened on a night out that you're not comfortable with.

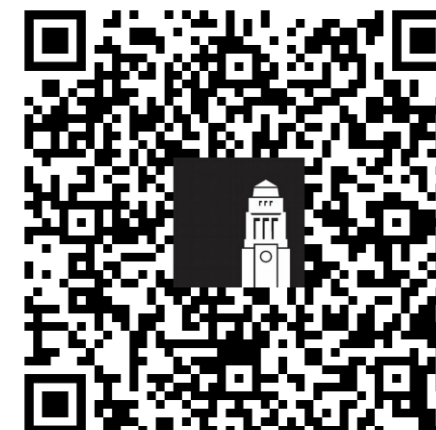


Units of alcohol in drinks

Drink	Units
Single small shot of spirits* (25ml, ABV 40%)	1 unit
Small glass of red/white/rosé wine (125ml, ABV 12%)	1.5 units
Bottle of lager/beer/cider (330ml, ABV 5%)	1.7 units
Can of lager/beer/cider (440ml, ABV 5.5%)	2.4 units
Pint of lower-strength lager/beer/cider (ABV 3.6%)	2 units
Standard glass of red/white/rosé wine (175ml, ABV 12%)	2.1 units
Pint of higher-strength lager/beer/cider (ABV 5.2%)	3 units
Large glass of red/white/rosé wine (250ml, ABV 12%)	3 units



Unit Calculator



Advice, guidance and support

Access support, address concerns, and receive proactive harm reduction advice and information.

Visit the [LUU Engage Events page](#) and use the 'wellbeing' or 'health, wellbeing and support' tags to search the details.

[Check Drinkaware](#) for more information on alcohol units, tips on staying in control and more.

www.drinkaware.co.uk



Harassment and Misconduct team

• -

Harassment and Misconduct team (1)

Violence, abuse, bullying, harassment, sexual misconduct, and discrimination are never okay.

If it happens to you or someone you know, the Harassment and Misconduct team can help however you feel most comfortable.

We're here for you every step of the way.

**You are
not alone.**



Example situations 1

Sexual Harassment

A student has received multiple messages on WeChat from another student at the university. She has asked him to stop, and he continues to message and ask her out for a coffee. She has blocked his number but now he has started messaging via her university email address.

Bullying

A student is feeling left out of the group with their flat mates. They arrange their own nights out and don't include him. When he goes to cook in the kitchen, the group go silent and ignore him. This doesn't feel okay to the student and it's making his living situation uncomfortable.

Example situations 2

Hate crime or incident

A student is on a bus in Leeds when a stranger on the bus makes a racial comment towards them. Nobody else on the bus intervenes and the student feels very upset and uncomfortable about this experience. They don't know who to report this to and if anyone will listen.

Coercive control/domestic abuse

A student has just started a new relationship. At first things were going well but now their partner wants them to only spend time with them and not their friends. They also track their location frequently and get annoyed when they don't update them on where they are.

Example situations 3

Honour based abuse

A student started a new relationship but haven't told their family due to religious or cultural reasons. Their family have now found out and are angry and they are threatening the student. The student is now worried to come to campus incase something happens to them or their new partner. They are thinking of reporting this for their safety but are worried about the police and don't want their family to get into trouble.

Spiking

A student is out in Leeds and notices another student has added alcohol to their drink without asking them first. They aren't sure who to tell and it has made them feel anxious about socialising again, so they are spending a lot of time on their own and feeling quite isolated.

Example situations 4

Blackmail / Fraud

A student has met someone online and has been messaging them. They have sent an intimate picture of themselves to this person. This person is now blackmailing them and demanding they transfer them a sum of money otherwise this person will share the image with their friends/family/online.

Harassment and Misconduct team

Experienced and specialist advisers with skills and knowledge to support people after sexual assault, harassment or abuse.

- Providing a non-judgemental, empowering space to talk after experiencing or witnessing an incident.
- To understand options for formal reporting like submitting a complaint under appropriate policies, such as the new 'Preventing and Addressing Bullying, Harassment and Sexual Misconduct.'
- To get help with practical support such as any impacts on academic studies, finances, accommodation.
- Referrals to therapeutic and emotional support.



[Harassment and misconduct](#)

Misconceptions about reporting or getting support (1)

“ I won't be believed or taken seriously. ”



- **It is serious enough** to book an appointment with us.
- **We take disclosures very seriously** and will support you however feels right to you.

Misconceptions about reporting or getting support (2)

“

If I make a report, it could impact my studies or visa.

”



- Seeking support **won't impact your studies.**
- Accessing our service is **confidential.**
- Making a report to the police **does not affect your Visa.**

Misconceptions about reporting or getting support (3)

“

"What if I want to speak to a specific person or request translator/have any additional requirements?"

”



- **We'll make the space and our support as inclusive as possible.**

Misconceptions about reporting or getting support (4)

“

"If I talk to someone in the team, they will go against my wishes and force me into a reporting service."

”



- We'll always make sure you are in control over what you decide to do next.

Student feedback



"Her support, kindness and going above and beyond gave me the strength and confidence to proceed with my report."

3rd year undergraduate student



"All your advice and concern have helped me as a student in a foreign country, you made me feel supported and not alone. Without your help, I probably would not have known how to work through this at all."

1st year international student

“You are
not alone.”



Get support, report
something anonymously,
or chat to someone.
We're here for you.



UNIVERSITY OF LEEDS



How to contact our service

Visit our webpages students.leeds.ac.uk/harassment-misconduct

- Tell us what's happened (anonymously, if you wish).
- Complete the 'Speak to An Advisor' form.

Anything you disclose won't be shared – disclosing information is not the same as doing a formal report. We are not a formal reporting place but can help you make a report if you want to.

Contact the Harassment and Misconduct team by email on reportandsupport@leeds.ac.uk.

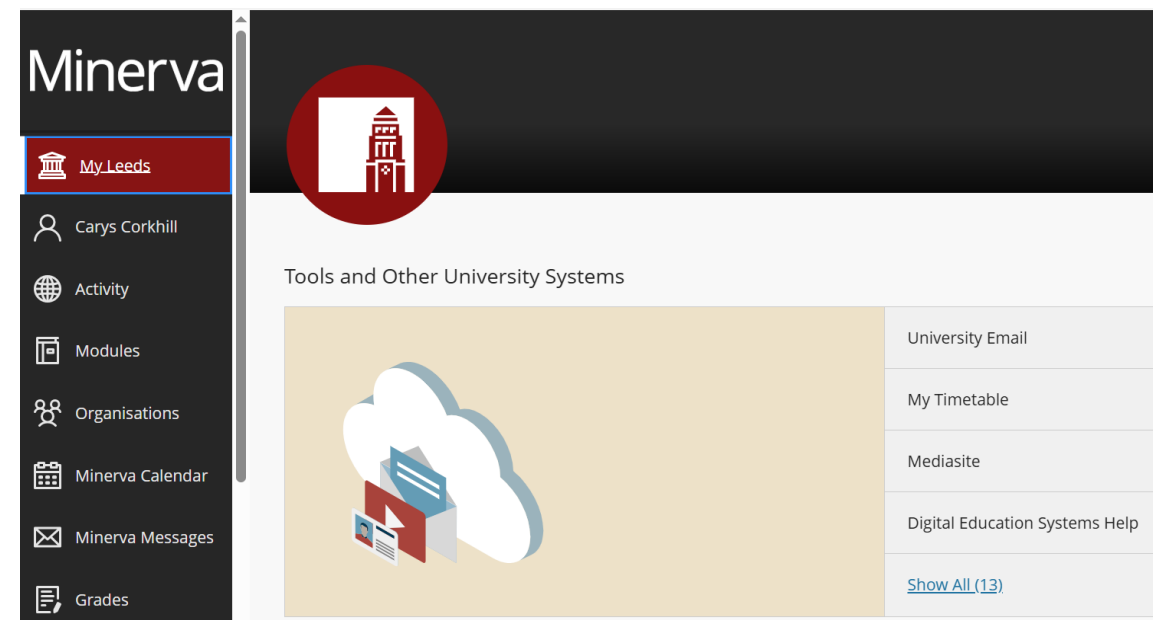
**You are
not alone.**



Preventing and addressing sexual harassment and misconduct

Online module

- All students need to complete this online module.
- Gives you the knowledge and skills to recognise, prevent, and respond to harassment, sexual misconduct, and related forms of harm within our university community.
- You will find this on Minerva and takes approximately 45 minutes to complete.



Three takeaways

1. **Reassurance** – you can contact our team for confidential, judgement-free support.
2. **You take the lead** – we will not tell you what to do.
3. **Nothing too big or too small**

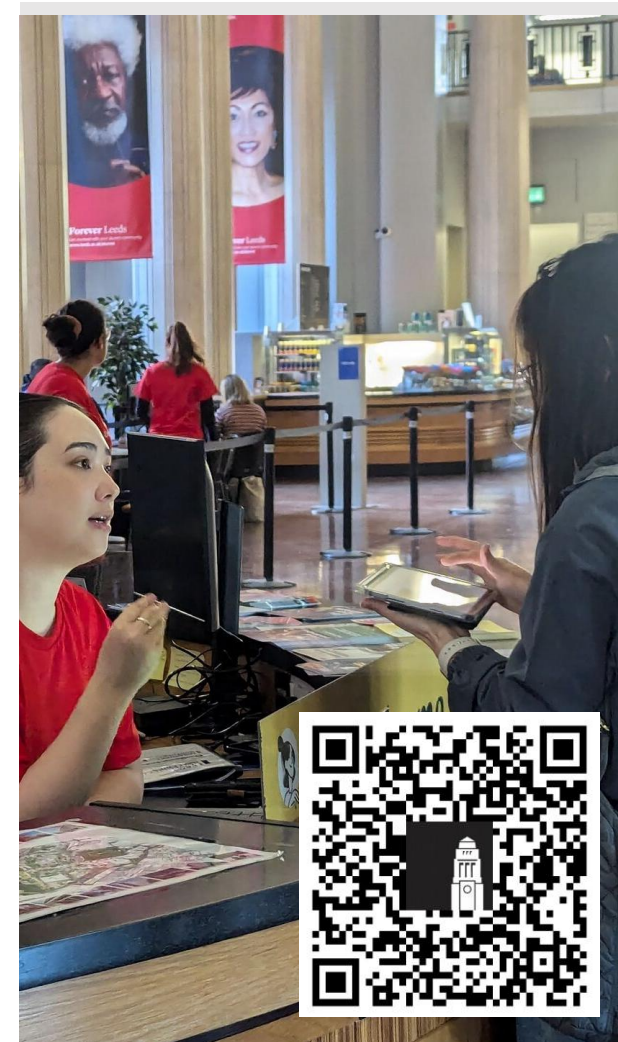
You are not alone; let's take the next steps together.



Student Information Service

- The Student Information Service team can help with questions on online registration and identity checks, getting a SIM card, IT support, banking and more.
- **Before you arrive** - get help by email or phone
- **When you're in Leeds** - visit the [Welcome Hub in the Parkinson Building](#) or another information point on campus.

[Getting help - The Student Information Service](#)



Thank you!

How was this session?

[Give us feedback on the Safety and Support session](#) for a chance to win **one of three £30 shopping vouchers.**

