

ACTION PLAN IN RESPONSE TO FEEDBACK ON THE STUDENT EXPERIENCE: SESSION 2012-13

School: Chemistry

Faculty: Mathematics and Physical Sciences

EXECUTIVE SUMMARY																		
Aspect	National Student Survey						Undergraduate Programme Experience Survey						Postgraduate Programme Experience Survey					
	2011-12		2010-11		2009-10		2011-12		2010-11		2009-10		2011-12		2010-11		2009-10	
	School	Uni	School	Uni	School	Uni	School	Uni	School	Uni	School	Uni	School	Uni	School	Uni	School	Uni
Overall satisfaction	87	87	88	86	91	82	83	85	85	83	91	84	71	84	64	82	90	78
Teaching	85	90	85	88	85	85	82	84	82	83	85	83	90	85	85	84	97	81
Assessment & feedback	77	69	66	65	67	61	64	61	65	56	64	57	69	69	69	68	68	63
Academic support	80	80	80	77	77	74	69	72	70	68	75	68	81	80	88	79	90	76
Organisation & management	76	83	80	82	72	79	74	74	70	83	84	73	67	80	75	77	90	73
Learning resources	90	88	92	87	90	85	85	78	85	77	85	76	86	83	82	82	85	81
Personal development	75	81	77	78	73	76	56	68	66	65	67	63	68	71	75	70	78	68
Sector position		51/150		46/151		75/154												

Scores in each category are expressed as a percentage of the number of respondents who mostly or definitely agreed with a range of statements (score 4 or 5)

Impact of 2010-11 actions	
Achievements in 2011-12	
Main actions for 2012-13	

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School:

Faculty:

Aspect	Progress with actions in response to 2010-11 feedback and indication of impact	Issues raised in 2011-12 feedback	Planned response in 2012-13
Overall satisfaction			
Teaching			
Assessment and feedback			
Academic support			
Organisation and management			
Learning resources			
Personal development			